

NOV 05 2022

CURL, GLASSON & PATRASCIOIU, P.L.C.**CLIENT SATISFACTION SURVEY**

Did you feel our office was up to date from a technology point of view so that it was convenient to communicate? ☒ Yes ☐ No

Were the lawyers prepared for conferences? ☒ Yes ☐ No

Were your phone calls answered pleasantly by staff? ☒ Yes ☐ No

Were you phone calls returned promptly by attorneys? ☒ Yes ☐ No

Was the work completed in a timely manner? ☒ Yes ☐ No

Did the attorney handling your case explain the defense strategy? ☒ Yes ☐ No

Were you given regular status report on your case? ☒ Yes ☐ No

How would you rate the outcome of your case? ☒ A ☐ B ☐ C ☐ D ☐ F

Did you feel you could talk with the attorney when you needed to? ☒ Yes ☐ No

Did you feel the attorneys knew the file and cared about the result? ☒ Yes ☐ No

Overall, were you satisfied with the legal services? ☒ Yes ☐ No

Do you feel the paralegals are knowledgeable? ☒ Yes ☐ No

Is there any one lawyer or paralegal who you feel needs to improve any of the issues? ☐ Yes ☒ No

What was your first impression of the firm? Outstanding

How were you treated during your visits to the office or otherwise? Very well

Please write down any comments or suggestions you may have to help us better serve our clients in the future.

Thank you again. It was our privilege to represent you.